



CITY OF LAGUNA NIGUEL SENIOR WHEELS



CITY OF LAGUNA NIGUEL SENIOR TRANSPORTATION

Transportation services for Laguna Niguel residents ages 60 years and older.

For more information visit our website:
cityoflagunamiguel.org/seniorwheels





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Background

Through OCTA Measure M2 funding, this service provides transportation service through a City contract with OCY Management, LLC to provide roundtrip transportation from Laguna Niguel residents' homes to the Sea Country Senior and Community Center, non-emergency medical appointments within Laguna Niguel as well as multiple medical appointments to Saddleback Memorial Hospital, Mission Hospital in Mission Viejo, Mission Hospital in Laguna Beach, Kaiser Permanente in Irvine, Hoag Health Center in Irvine, VA in Long Beach, and anywhere in the city of Laguna Niguel. Select shopping and airport trips outside of the city are offered. This program provides curb-to-curb service on demand 24 hours a day, 7 days a week. Note that Sea Country Senior and Community Center is only open from 9:00 AM - 5:00 PM Monday through Friday, and from 9:00 AM - 1:00 PM on Saturdays with only Fitness Center access, regardless of transportation hours.

Funding

Orange County Transportation Authority (OCTA) from Measure M2, Orange County's half-cent sales tax for transportation improvements, including Project U which provides funding for senior/disabled programs including the SMP. One percent of net sales tax revenue is allocated to participating cities, including Laguna Niguel, based upon the percentage of the senior population of the city as determined by the most current decennial Census information.

Eligibility

This program is open to Laguna Niguel residents, ages 60 years and older who do not own a vehicle and/or cannot operate a vehicle. Participants must be self-sufficient or have a caretaker if assistance is needed.

Application Process

1. Fill out the attached application and waiver form.
2. Provide proof of age and residency, by showing your Driver's License and/or a utility bill (scanned copy is fine).
3. Submit your application to Sea Country Senior and Community Center in person, by mail, or email.
4. Sea Country Senior and Community Center Staff will review your application:

If approved, you will be mailed or e-mailed directions for scheduling your upcoming trips.

If denied, you will be mailed or e-mailed an explanation for reasons you didn't meet eligibility.

Questions

For questions pertaining to the Senior Wheels program, please contact Sea Country Senior and Community at (949) 425-5151 or via email at scscc@cityoflaguneniguel.org.



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- Fill in all required spaces;
- Provide proof of age and residency (copy of Driver's License and/or utility bill);
- Email completed applications to scscc@cityoflagunaniguel.org. You can also mail or bring your application to: Sea Country Senior and Community Center 24602 Aliso Creek Rd, Laguna Niguel CA 92677

HOUSEHOLD INFORMATION

Name: _____ Male _____ Female _____

Email Address: _____

Home Phone: _____ Cell Phone: _____

ELIGIBILITY QUESTIONNAIRE

1. Address: _____ Verified by: _____
2. What is your date of birth? (MM/DD/YYYY) _____ / _____ / _____ Verified by: _____
3. Do you own a car? Yes _____ No _____
4. Are you able to drive? Yes _____ No _____
5. Do you have any physical or functional limitations? Yes _____ No _____
If yes, please describe: _____
6. Do you require a mobility device or special equipment for transportation? Yes _____ No _____
If yes, please describe: _____
7. Will a personal care attendant or assistant be traveling with you? Yes _____ No _____
8. Do you require door to door assistance? Yes _____ No _____

EMERGENCY INFORMATION

Name: _____ Relationship: _____

Phone Number: _____ E-mail: _____

I hereby waive the right to make any claims against the City of Laguna Niguel, its officers, agents and employees for any injury or damages, charges or expenses, including attorney's fees which might be sustained as a result of my participation in activities at the Sea Country Senior and Community Center and with the Senior Mobility Transportation Program. This waiver is given in partial consideration for permission granted by the City of Laguna Niguel to participate in the activity or activities. I further understand the City does not provide any form of insurance for program participants. I permit the use of activity/event photography and/or video of myself for media promotion. I have read and understand this release from liability. My signature verifies all information in this application to be true. I understand that there is a fee starting at \$2.50 per one-way trip per ride, and that transportation bookings made in excess, more than 64 one-way trips a month, of the program parameters will be the responsibility of the client at the market, meter-rate.

Signature: _____ Date: _____



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SENIOR WHEELS SERVICE LOCATIONS & FEES

MEDICAL TRIPS

Destination (To/From)	Address	Cost per One-Way Trip
Hoag Health Center – Irvine	16105–16405 Sand Canyon Ave., Irvine	\$10
Kaiser Hospital – Irvine	6640 Alton Parkway, Irvine	\$10
Kaiser Medical Building – Irvine	6670 Alton Parkway, Irvine	\$10
Mission Hospital – Laguna Beach	31872 Pacific Coast Hwy., Laguna Beach	\$6
Mission Hospital – Mission Viejo	27700 Medical Center Rd., Mission Viejo	\$4
Mission Hospital – Mission Viejo, Hematology & Oncology	27799 Medical Center Rd., Mission Viejo	\$4
Mission Hospital – Mission Viejo, Doctor's Offices	27800 Medical Center Rd., Mission Viejo	\$4
Mission Hospital – Mission Viejo, Family Medicine	26732 Crown Valley Parkway, Mission Viejo	\$4
Saddleback Memorial Hospital	24451 Health Center Dr., Laguna Hills	\$4
Saddleback Memorial Hospital – Breast Center	24401 Calle de La Louisa, Laguna Hills	\$4
Saddleback Memorial Hospital – Eye Center	24022 Calle de Plata, Laguna Hills	\$4
Saddleback Memorial Hospital – Heart & Vascular Institute	24111 Health Center Dr., Laguna Hills	\$4
Saddleback Memorial Hospital – Neuroscience Center	24451 Health Center Dr., Laguna Hills	\$4
Saddleback Memorial Hospital – Radiology Center	23961 Calle de Magdalena, Laguna Hills	\$4
VA Hospital – Long Beach	5901 E. Seventh St., Long Beach	\$30



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SENIOR WHEELS SERVICE LOCATIONS & FEES

SHOPPING TRIPS

Destination (To/From)	Address	Cost per One-Way Trip
Irvine Spectrum Center	670 Spectrum Center Dr., Irvine	\$10
Shops at Mission Viejo	555 The Shops at Mission Viejo, Mission Viejo	\$4
Town Center	26901 Aliso Creek Rd., Aliso Viejo	\$3

AIRPORT TRIPS

Destination (To/From)	Address	Cost per One-Way Trip
John Wayne Airport	18601 Airport Way, Santa Ana	\$25

LOCAL SERVICE

Destination (To/From)	Address	Cost per One-Way Trip
Any address within Laguna Niguel city limits		\$2.50
Sea Country Senior and Community Center	24602 Aliso Creek Rd., Laguna Niguel	\$0