



# INTERNET ACCESS BEST PRACTICES *for Learning at Home*



## BEFORE YOU START

- **MIND YOUR NETWORK HEALTH** Computer viruses and malware can slow down your Internet – be sure to install free Cox Security Suite.
- **CHECK YOUR PASSWORD** Ensure your network password is protected so only your family is using it.
- **CHECK SECURITY CAMERA** video quality – lower quality uses less bandwidth.
- **CHECK DATA USAGE AND DEVICES** with your Cox app and [www.cox.com/mywifi](http://www.cox.com/mywifi)
- **MAKE A PLAN WITH YOUR FAMILY** about who/when for video conferencing, streaming, etc.

## ELIMINATE WIFI OBSTACLES

- **DISTANCE** Cozy up to your WiFi Router or bring it closer to you.
- **OBSTACLES** Windows/TVs, metal furniture/floors, fish tanks, metallic blinds and mirrors between you and your wireless router impact WiFi performance.
- **COMPETITION** Some household devices compete with 2.4/5.0 GHz band – *microwaves, baby monitors, cordless phones, smart appliances, etc.* Dual Band Wireless Routers are a good idea.

## AS YOU LEARN

- **VIDEO** Use video sparingly, turn off video when you aren't speaking, use a static image vs. video when possible.
- **CLOSE UNUSED BROWSERS** Close any browser tabs you aren't using as these keep pulling data even if you're not looking at it.
- **STOP STREAMING** Don't watch streaming services in the home while trying to learn at home. (*Netflix, Hulu, etc.*)

## CONSIDER NO VIDEO CALLS

- **PRIVACY** Some students may feel shy or not be comfortable showing their home space to their peers.
- **SAFETY** If you have cyber bullying or other privacy concerns with your child being on camera, consider using a school photo, bitmoji or other Avatar as a profile image instead of a live feed.
- **EQUITY** Some families have both parents and multiple students all working/learning at home and may not have the bandwidth, stable Internet or video capabilities.



More Tips for a better experience can be found [here!](#)