

CITY OF LAGUNA NIGUEL

# SENIOR RESOURCE GUIDE



# TRANSPORTATION

Sea Country Senior & Community Center  
24602 Aliso Creek Rd. | Laguna Niguel | CA | 92677

# Transportation

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## Individuals with Special Needs Transportation

Company	Hours of Operation	Advanced Scheduling Required?	Cost	Tip Required?	Accepted Forms of Payment	Can Accept Individuals with Special Needs?
<b>OC Access</b> <a href="https://www.octa.net/Getting-Around/Bus/Access-Service/Overview/">https://www.octa.net/Getting-Around/Bus/Access-Service/Overview/</a>	<i>Monday-Friday</i> 7:00am-5:00pm  <i>Saturday-Sunday</i> 8:00am-5:00pm	Fill out application below: <a href="https://www.octa.net/pdf/ACCESSServiceSheet.pdf">https://www.octa.net/pdf/ACCESSServiceSheet.pdf</a>	<ul style="list-style-type: none"> <li>\$3.60 one way</li> </ul>	Not Applicable	Cash ONLY (exact fare amount required)	Yes
<b>Uber Assist</b> <a href="https://accessibility.uber.com/">https://accessibility.uber.com/</a>	24/7	+/- 15 minutes	<ul style="list-style-type: none"> <li>Booking Fee: \$2.90</li> <li>Cost per min: \$0.15</li> <li>Cost per mile: \$1.16</li> </ul>	Not Applicable	Credit card via Cell Phone App	Yes
<b>Lyft – Access</b> <a href="https://help.lyft.com/hc/en-us/articles/115013081668-Accessible-vehicle-dispatch">https://help.lyft.com/hc/en-us/articles/115013081668-Accessible-vehicle-dispatch</a>	24/7	+/- 15 minutes	<ul style="list-style-type: none"> <li>Booking fee: \$2.90</li> <li>Cost per min: \$0.17</li> <li>Cost per mile: \$1.06</li> </ul>	Not Applicable	Credit card via Cell Phone App	Yes

## On-Demand Transportation (With Unlimited Hours of Operation)

Company	Hours of Operation	Advanced Scheduling Required?	Cost	Tip Required?	Accepted Forms of Payment	Can Accept Individuals with Special Needs?
<b>Uber</b> <a href="https://www.uber.com/">https://www.uber.com/</a>	24/7	+/- 15 minutes	<ul style="list-style-type: none"> <li>Cost per min: \$0.15</li> <li>Cost per mile: \$0.09</li> </ul>	Not Applicable	Credit card via Cell Phone App	Yes
<b>Lyft</b> <a href="https://www.lyft.com/rider">https://www.lyft.com/rider</a>	24/7	+/- 15 minutes	<ul style="list-style-type: none"> <li>Cost per min: \$0.17</li> <li>Cost per mile: \$1.06</li> </ul>	Not Applicable	Credit card via Cell Phone App	Yes

## Local Transportation (With Specific Hours of Operation)

Company	Hours of Operation	Advanced Scheduling Required?	Cost	Tip Required?	Accepted Forms of Payment	Can Accept Individuals with Special Needs?
<b>OC Flex</b> Serving two zones in Orange County <a href="http://www.octa.net/OCFlex/Overview/">http://www.octa.net/OCFlex/Overview/</a>	<i>Monday-Thursday</i> 6:00 am-9:00 pm <i>Friday</i> 6:00 am-11:00 pm <i>Saturday</i> 9:00 am-11:00 pm <i>Sunday</i> 9:00 am-9:00 pm	Yes	<ul style="list-style-type: none"> <li>OC Flex Mobile App: Unlimited all day \$4.50</li> <li>Onboard: \$5 cash</li> </ul>	Not Applicable	OC Flex App: Credit Card  In person: Cash Only	No

<p><b>City of Laguna Niguel Senior Mobility Program</b></p> <p>Route is restricted to Sea Country Senior Center to and from your home</p>	<p>Monday-Friday 9:00am-4:00pm</p> <p>Pick up application at Sea Country Center or online at <a href="https://www.cityoflagunaniguel.org/243/Transportation-Services">https://www.cityoflagunaniguel.org/243/Transportation-Services</a></p>	<p>Yes</p>	<ul style="list-style-type: none"> <li>\$2.50 per one way</li> </ul>	<p>Not Applicable</p>	<p>Cash or Credit Card</p>	<p>No</p>
<p><b>Age Well Non-Emergency Transportation</b></p> <p>Medical facilities within Laguna Niguel. Also, serves: Kaiser Lakeview, Kraemer Medical Offices Anaheim, UCI Orange, St. Josephs Orange, VA Long Beach Veterans Hospital</p>	<p>Download the application: <a href="https://bit.ly/2NJ7i9R">https://bit.ly/2NJ7i9R</a> or visit Age Well Senior Services Office</p>	<p>Yes</p>	<ul style="list-style-type: none"> <li>\$2.00 per one way</li> </ul>	<p>Not Applicable</p>	<p>Cash ONLY (exact fare amount required)</p>	<p>Yes</p>
<p><b>Senior Non-Emergency Medical Transportation Program (SNEMT)</b></p> <p>Transportation to and from medical appointments, dentists, therapies, exercise programs, testing and other health related trips.</p>	<p>As needed basis</p>	<p>Yes</p>	<ul style="list-style-type: none"> <li>Call the Office on Aging for an accurate price</li> </ul>	<p>Not Applicable</p>	<p>Call the Office on Aging payment information</p>	<p>Yes</p>

## Public Transportation (With Specific Hours of Operation)

Company	Hours of Operation	Advanced Scheduling Required?	Cost	Tip Required?	Accepted Forms of Payment	Can Accept Individuals with Special Needs?
<b>OCTA Bus Route</b>	To view please visit: <a href="https://www.octa.net/Bus/Routes-and-Schedules/Overview/">https://www.octa.net/Bus/Routes-and-Schedules/Overview/</a>	No	<ul style="list-style-type: none"> <li>• \$0.75 cash fare</li> <li>• \$1.50 Day Pass</li> <li>• \$22.25</li> <li>• 30 Day Pass</li> </ul>	Not Applicable	In person: Cash Only  Online: Credit Card	No
<b>Metrolink</b>	<a href="https://www.cityoflagunacion.org/1015/Transportation">https://www.cityoflagunacion.org/1015/Transportation</a>  1-800-371-LINK (5465)	No	Varies	Not Applicable	Cash or Credit Card	Yes

## Senior Driver's Education

Company	Online/In Person	Phone Number	Website
<b>AARP</b>	Both	888-687-2277	<a href="http://www.aarp.org/auto/driver-safety">www.aarp.org/auto/driver-safety</a>
<b>AAA</b>	Both	800-723-1955	<a href="http://www.seniordriving.aaa.com">www.seniordriving.aaa.com</a>
<b>California Highway Patrol (CHP)</b>	In Person Presentation	949-487-4000	<a href="http://www.chp.ca.gov">www.chp.ca.gov</a>
<b>California DMV</b>	Online Guide	800-777-0133	<a href="http://www.dmv.ca.gov/portal/dmv/detail/about/senior/senior_top">www.dmv.ca.gov/portal/dmv/detail/about/senior/senior_top</a>
<b>Clearinghouse for Older Road User Safety (CHORUS)</b>	Online	N/A	<a href="http://www.roadsafeseniors.org">www.roadsafeseniors.org</a>