



City of Laguna Niguel

Community Report Card

2012

MESSAGE TO COMMUNITY MEMBERS

The City of Laguna Niguel is pleased to publish our Community Report Card. The City is a provider of several key services and the City Council and City Management have a responsibility to regularly review the level, quality, and effectiveness of City services. City residents and businesses also share some responsibility for the attainment of community goals and objectives.

Keeping this in mind, information is regularly gathered through a variety of sources, including City departments, the County of Orange, and other data producing entities. The Community Report Card is comprised of key indicators which document the progress of the community in several areas, including economic health, quality of life, and quality of public services in the City of Laguna Niguel. This Report can help identify early warning signs, stimulate City/Community dialogue about positive and negative trends, encourage City/Resident responsibility and accountability, and promote continuous City/Community improvement.

The Community Report Card also includes information regarding the academic performance of the Capistrano Unified School District schools serving our community, as well as Laguna Niguel demographic and statistical information.

The Community Report Card is updated on a continuous basis. We hope that you find the Community Report Card a good source of information on the progress of Laguna Niguel.

Sincerely,

Paul Glaab, Mayor

Joe Brown, Mayor Pro Tem

Gary Capata, Council Member

Linda Lindholm, Council Member

Robert Ming, Council Member



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Assessed valuation flat

Description of Indicator

This indicator measures the assessed valuation of real and personal property within the City of Laguna Niguel as determined annually by the County Assessor and the State Board of Equalization.

Why is it Important?

In California, property tax is imposed on real property (land and permanent improvements) and certain personal property. Property is generally assessed at current market value at the time of construction and upon sale. The California Constitution limits the real property tax rate to one percent of a property's assessed value. Cities, counties, school districts, and special districts share in the revenues from the one percent property tax based on allocation formulas established by the California

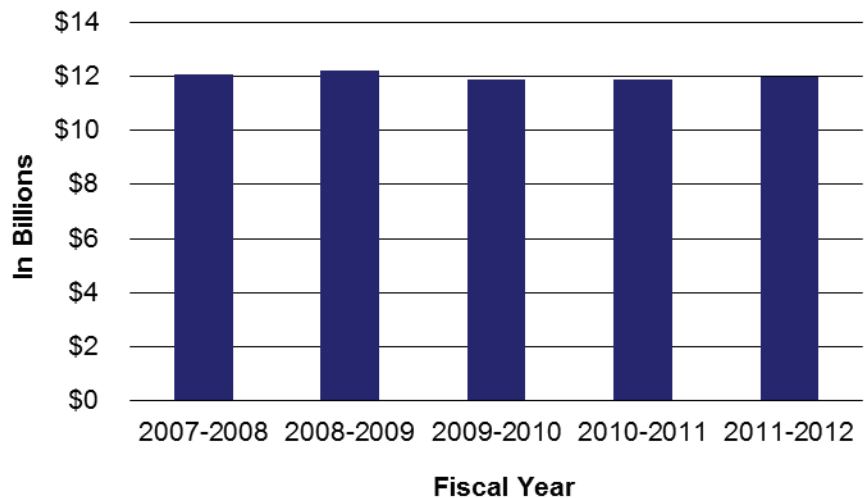
State Legislature. Changes in assessed valuation, up or down, directly affect the amount of property tax revenue available for the delivery of local government services.

How is Laguna Niguel Doing?

The City's assessed valuation has decreased by 0.7 percent over the past five years, decreasing at an average annual rate of 0.18 percent. In FY 2009-2010, assessed valuation dipped for the first time in 15 years, mirroring similar trends throughout the State and nation.

Assessed Valuation

Real and Personal Property, 2007-2012



Fiscal Year	Assessed Value	Percent Change
2007-2008	\$12,077,440,812	6.4%
2008-2009	\$12,227,116,871	1.2%
2009-2010	\$11,883,055,728	-2.8%
2010-2011	\$11,892,950,905	0.1%
2011-2012	\$11,991,938,935	0.8%

PROPERTY TAX REVENUE

Property tax revenue decreased 0.6 percent in FY 2010-2011

Description of Indicator

This indicator measures the total property tax revenue received by the City each Fiscal Year.

Why is it Important?

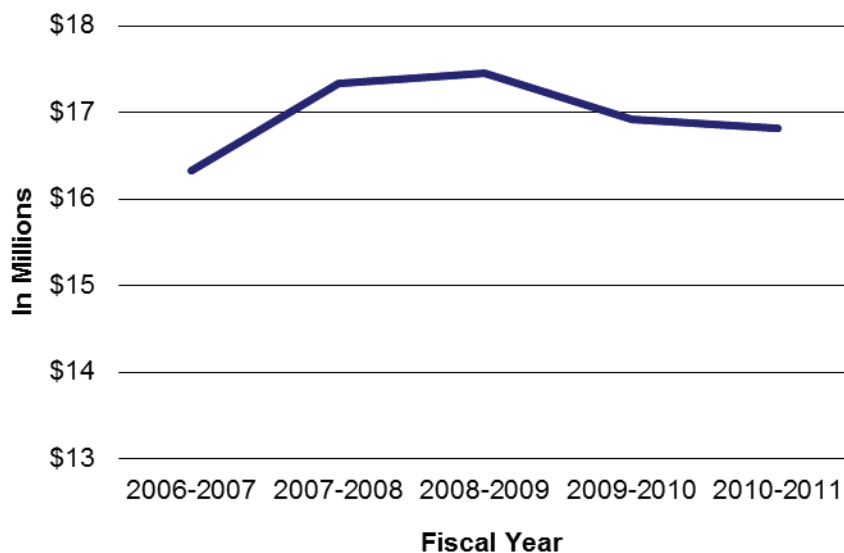
Property tax is the City's most important revenue source. Property tax revenue is used to help finance various City services such as General Government, Parks and Recreation, Police, Street Landscaping, Street Lighting, and Street Sweeping.

How is Laguna Niguel Doing?

In FY 2010-2011, the City's property tax revenue dipped slightly by 0.6 percent. FY 2009-2010 saw the first decrease in the City's property tax revenue, which mirrored similar trends throughout the State and nation.

Property Tax Revenue

City of Laguna Niguel, 2006-2011



Fiscal Year	Property Tax	Percent Change
2006-2007	\$16,333,325	9.6%
2007-2008	\$17,334,996	6.1%
2008-2009	\$17,453,828	0.7%
2009-2010	\$16,917,258	-3.1%
2010-2011	\$16,812,673	-0.6%

Sales tax revenue up 10.7 percent after three year decline

Description of Indicator

This indicator measures the total sales tax generated within the City each Fiscal Year.

Why is it Important?

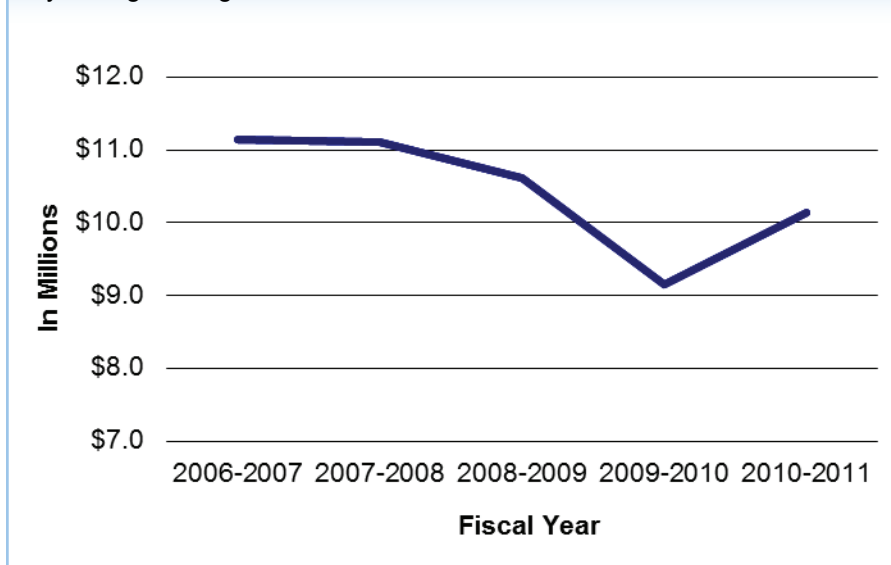
Sales tax is the City's second most important revenue source. The City generally receives one cent for every dollar of taxable retail goods or products sold in the City. Sales tax revenue is used to support various City services such as General Government, Parks and Recreation, Police, Street Landscaping, Street Lighting, and Street Sweeping.

How is Laguna Niguel Doing?

The City's sales tax revenue increased by 10.7 percent in FY 2010-2011 after a three year decline. The decrease in local taxable retail sales starting in 2007 were reflective of general state and national economic trends. Sales activity has softened in the automobile, lumber/building materials, and home furnishing business categories. Local residents and businesses are encouraged to **Shop Laguna Niguel** to maintain this important revenue source.

Sales Tax Revenue

City of Laguna Niguel, 2006-2011



Fiscal Year	Sales Tax	Percent Change
2006-2007	\$11,143,742	0.2%
2007-2008	\$11,099,380	-0.4%
2008-2009	\$10,618,761	-4.3%
2009-2010	\$9,156,099	-13.8%
2010-2011	\$10,139,280	10.7%

HOME PRICE

Single family home price dropped to \$650,000 in 2011; \$261,000 for condominiums

Description of Indicator

This indicator compares the annual median sales price for single family homes and condominiums in Laguna Niguel and Orange County.

Why is it Important?

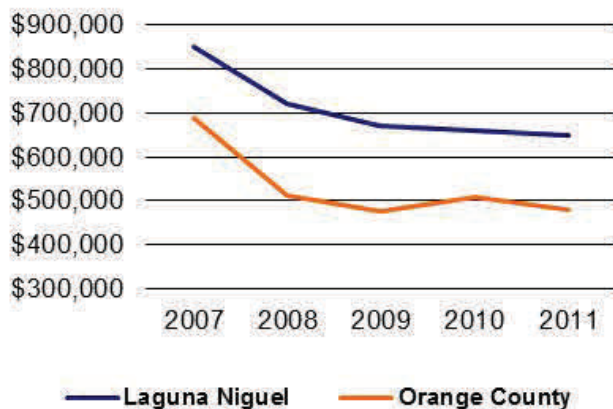
Home prices are influenced by many factors, including state and national economic trends, supply and demand, etc. Rising home prices suggest that buyers have positive perceptions about a city (i.e. good schools, low crime, quality parks and recreation programs, clean environment, excellent quality of life.) Declining home prices may reflect negative perceptions about community characteristics.

How is Laguna Niguel Doing?

Real estate prices rose rapidly in the late 1990s and early 2000s. In 2007, Laguna Niguel home prices dipped for the first time in a decade, mirroring similar trends in most regional housing markets throughout the state and nation. In 2011, the median sales price dropped to \$650,000 for single family homes and \$261,000 for condominiums.

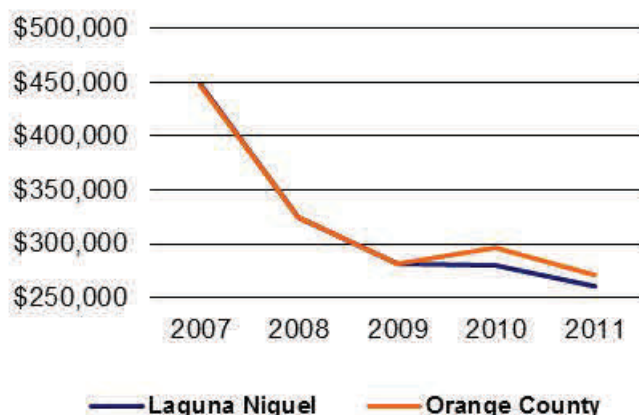
Single Family Homes

Median Sales Price, 2007-2011



Condominiums

Median Sales Price, 2007-2011



Year	Median Sales Price	Percent Change
2007	\$850,000	3.9%
2008	\$722,000	-3.4%
2009	\$670,000	-7.2%
2010	\$661,000	-1.3%
2011	\$650,000	-1.7%

Year	Median Sales Price	Percent Change
2007	\$449,000	1.4%
2008	\$325,000	-27.6%
2009	\$281,000	-13.5%
2010	\$280,000	-0.4%
2011	\$261,000	-6.8%

Crime rate drops by 3 percent from previous year

Description of Indicator

This indicator tracks FBI Part I reported crimes and crime rates for the City for each calendar year. Part I crimes include murder, rape, robbery, aggravated assault, burglary, theft, and auto theft.

Why is it Important?

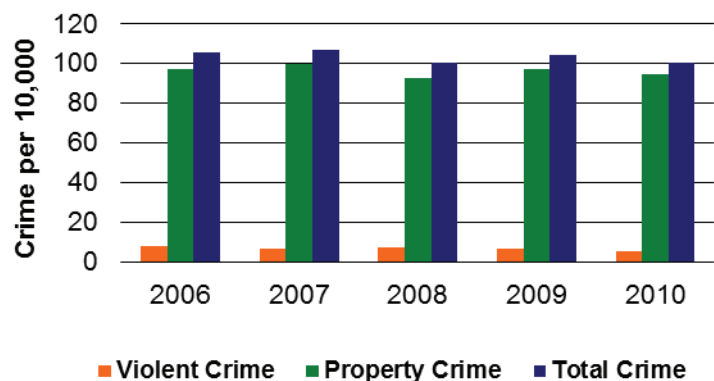
Crime impacts both the real and perceived safety of a community. Monitoring the number of reported crimes and the local crime rate is essential to evaluating the success of community policing strategies and crime prevention programs, spotting emerging trends, and properly allocating City financial resources.

How is Laguna Niguel Doing?

Laguna Niguel consistently ranks as one of the safest cities in Orange County. Violent crimes are rare and account for a small percentage of total crimes. In 2010, the local crime rate decreased by three percent from the previous year. The City's overall crime rate has decreased by 19 percent over the past five years. The years 2008 and 2010 reflected the lowest crime rates in the City's history.

Crime Rate

Per 10,000 Residents, 2006-2010



	2006	2007	2008	2009	2010
Violent Crime	8	7	8	7	6
Property Crime	98	100	93	97	95
Total Crime	106	107	101	104	101

Crime Statistics

Violent and Property Crimes, 2004-2010

	2004	2005	2006	2007	2008	2009	2010
Violent Crime	76	62	54	47	52	47	40
Homicide	1	2	0	0	1	0	2
Rape	4	2	3	2	1	2	0
Robbery	19	15	13	13	19	12	10
Assault	52	43	38	32	31	33	28
Property Crime	766	780	646	665	621	654	641
Burglary	142	143	118	134	124	110	107
Theft	580	600	486	490	464	520	504
Auto Theft	44	37	42	41	33	24	30
Overall Crime	842	842	700	712	673	701	681

POLICE RESPONSE TIME

Police response time was 4 minutes 55 seconds in 2010

Description of Indicator

This indicator measures the average annual Priority One response times (from dispatch to first unit on scene) for Police calls.

Why is it Important?

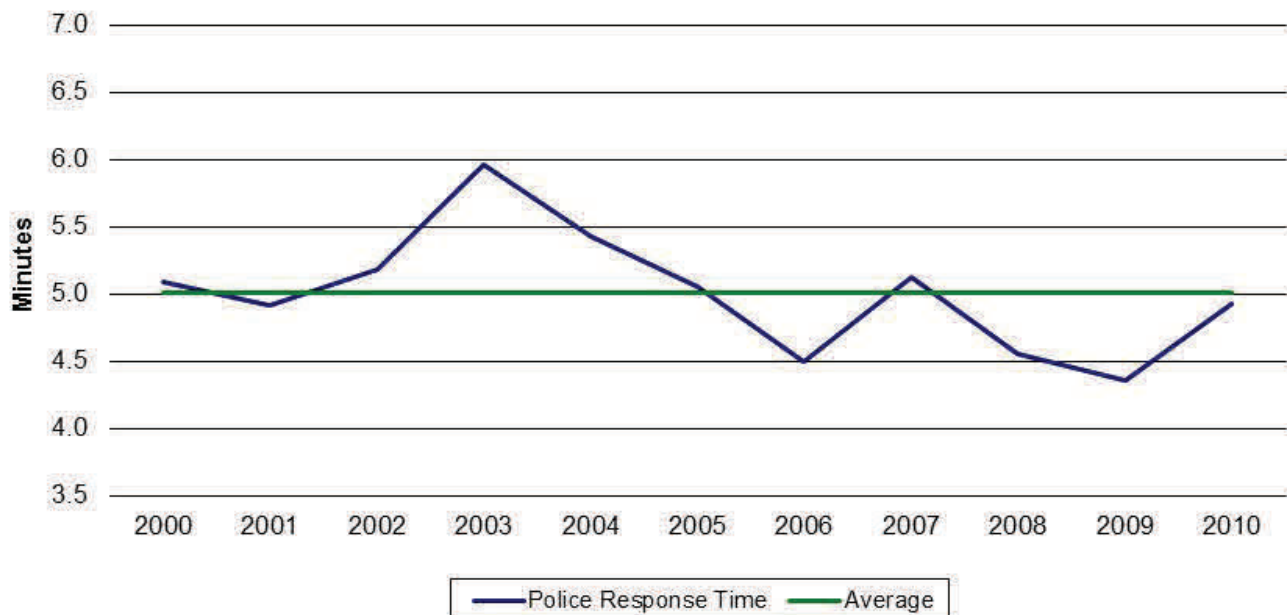
Police response times can affect the probability of stopping a crime in progress, apprehending a suspect, securing and protecting valuable evidence, or solving a crime already committed.

How is Laguna Niguel Doing?

In 2010, the average response time was four minutes and 55 seconds. The average response time since 2000 is five minutes 1 second.

Police Response Time

Dispatch to On Scene, 2000-2010



Year	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	Average
Time	5.09	4.91	5.18	5.96	5.43	5.05	4.50	5.12	4.55	4.35	4.92	5.01

FIRE AND EMS RESPONSE TIMES

Fire response time increases slightly in 2010; EMS remained stable

Description of Indicator

This indicator measures average annual response times for Fire and Emergency Medical Service Calls.

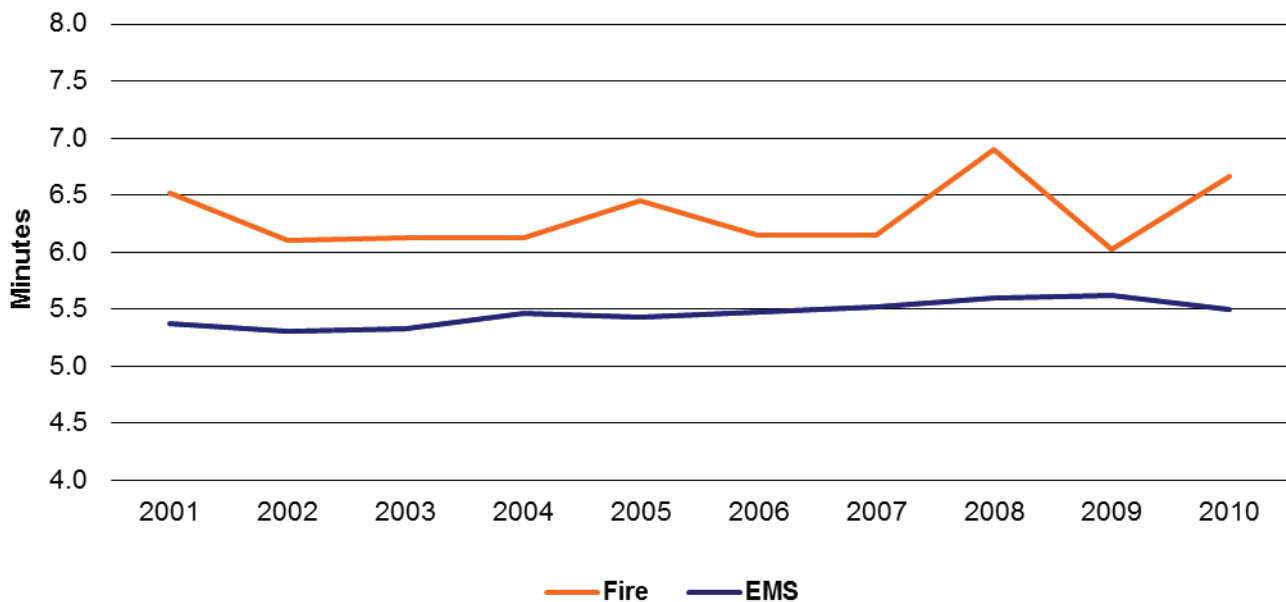
Why is it Important?

Emergency response times affect both actual public safety performance and the community's perception of performance. Fire response times can minimize damage and destruction of property. Emergency Medical Service response times can save lives and reduce pain and suffering.

How is Laguna Niguel Doing?

Emergency response times have remained fairly stable over the past ten years. In 2010, the average response time was 6 minutes 40 seconds for Fire and 5 minutes 30 seconds for EMS. In January 2005, the City of Laguna Niguel completed the installation of a Traffic Signal Pre-Emption System at all City owned traffic signals to assist emergency vehicle response times.

Emergency Response Time
Fire and EMS, 2001-2010



Year	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	Average
Fire	6.52	6.11	6.13	6.13	6.45	6.15	6.15	6.90	6.03	6.67	6.32
EMS	5.37	5.31	5.33	5.47	5.43	5.48	5.52	5.60	5.62	5.50	5.46

TRAFFIC ACCIDENTS

Traffic accidents decreased by 8 percent in 2010

Description of Indicator

This indicator measures the total number of reported traffic accidents each year.

Why is it Important?

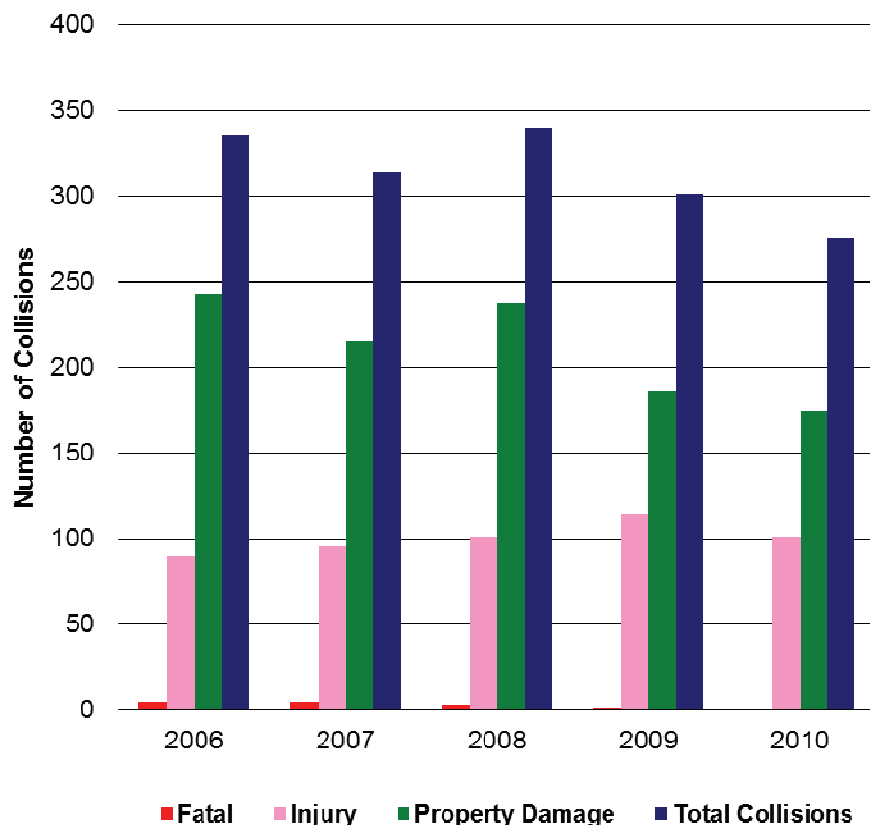
Traffic safety is an important component of overall community safety. The monitoring of traffic accidents is important to evaluate the success of traffic enforcement and public improvement efforts, spot emerging trends, identify and prioritize traffic-safety related street and intersection improvements, and properly allocate City financial resources.

How is Laguna Niguel Doing?

There were 276 accidents reported in 2010, down from the 301 reported in 2009. Overall, the number of traffic accidents in the City has decreased by 18 percent over the past five years. Police Services and Traffic Engineering staff continuously work together on traffic field enforcement and street improvement projects to improve traffic safety.

Traffic Accidents

Fatal, Injury, and Property Damage, 2006-2010



	2006	2007	2008	2009	2010
Fatal	4	4	2	1	0
Injury	89	95	101	114	101
Property Damage	243	215	237	186	175
Total Collisions	336	314	340	301	276

Traffic volume down from 2007

Description of Indicator

This indicator measures the average weekday traffic volume on major street segments in Laguna Niguel.

Why is it Important?

Good land use planning and traffic engineering should result in the smooth and efficient movement of traffic on City streets, roads, and highways. The monitoring of traffic volumes is important to guide future land use decisions and to identify and prioritize needed street and intersection improvements for the City's Capital Improvement Plan.

How is Laguna Niguel Doing?

Traffic volume on most major street segments surveyed steadily increased from 1994 to 2003. However, many surveyed segments experienced traffic decreases since 2003. The street segments that saw the most significant decreases are Golden Lantern from Marina Hills Drive to Paseo de Colinas (-19.3 percent), Golden Lantern from Paseo de Colinas to Crown Valley Parkway (-14.2 percent), and Crown Valley Parkway from Niguel Road to Camino del Avion (-12.7 percent).

The overall decrease in traffic volume may be attributed to current economic conditions.

Average Weekday Traffic Volume
Major Street Segments, 1997-2009

	1997	2000	2003	2007	2009	Change since 2007
Alicia Parkway						
Crown Valley Parkway to Niguel Road	18,400	17,400	21,000	18,500	20,400	10.3%
Niguel Road to Aliso Creek Road	33,100	33,300	34,500	34,800	33,900	-2.6%
Aliso Creek Road to Pacific Park Drive	28,600	26,900	29,500	26,900	24,700	-8.2%
Crown Valley Parkway						
I-5 to Cabot Road	49,900	48,100	57,000	51,000	51,400	0.8%
Cabot Road to Greenfield Drive	44,400	47,100	56,000	45,300	52,000	14.8%
Greenfield Drive to Moulton Parkway	37,700	39,500	40,500	36,800	34,000	-7.6%
Moulton Parkway to Niguel Road	30,900	32,300	36,000	30,700	27,500	-10.4%
Niguel Road to Camino del Avion	22,500	23,500	24,300	23,600	20,600	-12.7%
Golden Lantern						
Camino del Avion to Marina Hills Drive	23,300	23,300	27,300	23,500	21,300	-9.4%
Marina Hills Drive to Paseo de Colinas	38,800	38,400	39,000	42,000	33,900	-19.3%
Paseo de Colinas to Crown Valley Parkway	27,500	27,700	26,000	28,200	24,200	-14.2%
Moulton Parkway						
Crown Valley Parkway to Aliso Creek Road	25,400	26,500	28,000	23,400	25,900	10.7%
Aliso Creek Road to City Limits	21,600	22,400	24,500	22,400	21,700	-3.1%

TRAFFIC LEVEL OF SERVICE

Level of service very good on most major street segments

Description of Indicator

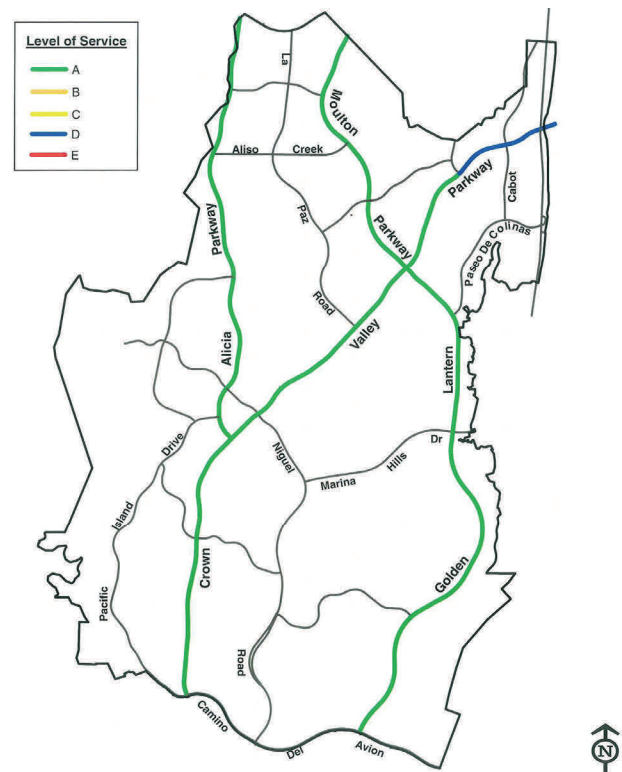
This indicator measures the Level of Service (LOS) ratings on major street segments in Laguna Niguel.

Why is it Important?

The monitoring of traffic volumes and LOS ratings is important to guide future land use decisions and to identify and prioritize needed street and intersection improvements for the City's Capital Improvement Plan.

How is Laguna Niguel Doing?

The Level of Service (a measure of volume to capacity) is very good with most major street segments operating at LOS A. For the year 2009, exceptions are sections of Crown Valley Parkway between I-5 and Cabot Road (LOS D) and between Cabot Road and Greenfield Drive (LOS D). The City has recently concluded the Golden Lantern street widening project and continues to participate in regional efforts to improve the Crown Valley Parkway/I-5 interchange.



Traffic Level of Service

Major Street Segments, 1997-2009

	1997	2000	2003	2007	2009
Alicia Parkway					
Crown Valley Parkway to Niguel Road	A	A	A	A	A
Niguel Road to Aliso Creek Road	A	A	A	A	A
Aliso Creek Road to Pacific Park Drive	A	A	A	A	A
Crown Valley Parkway					
I-5 to Cabot Road	C	C	D	D	D
Cabot Road to Greenfield Drive	B	C	D	C	D
Greenfield Drive to Moulton Parkway	B	B	B	B	A
Moulton Parkway to Niguel Road	A	A	A	A	A
Niguel Road to Camino del Avion	A	A	A	A	A
Golden Lantern					
Camino del Avion to Marina Hills Drive	A	A	A	A	A
Marina Hills Drive to Paseo de Colinas	E	E	D	E	A
Paseo de Colinas to Crown Valley Parkway	A	A	A	A	A
Moulton Parkway					
Crown Valley Parkway to Aliso Creek Road	A	A	A	A	A
Aliso Creek Road to City Limits	A	A	A	A	A

Disposal rate per capita better than State target

Description of Indicator

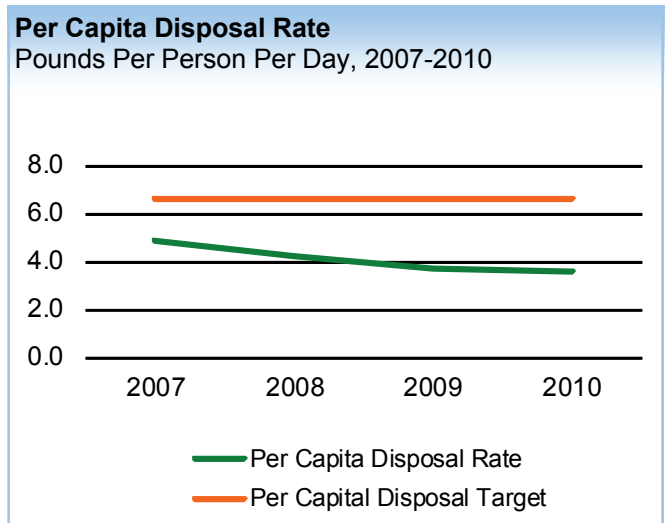
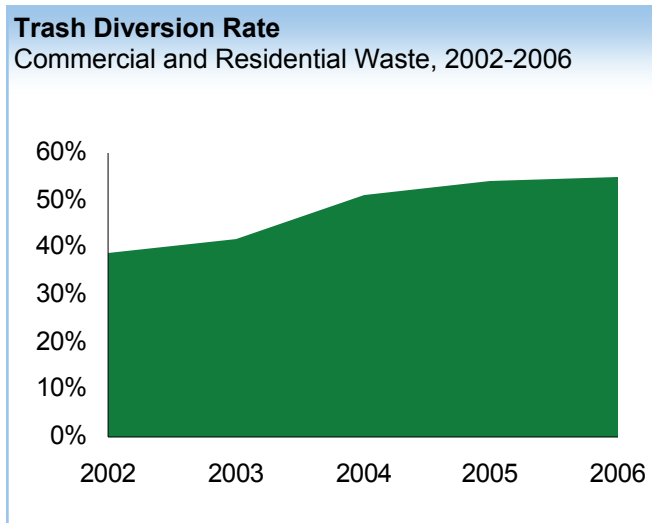
In 2007, the California Integrated Waste Management Board implemented a new indicator to measure Citywide refuse recycled or diverted from disposal at the landfill. This indicator is the annual per capita disposal rate. The objective is to be below the 50 percent equivalent per capita disposal target, which is calculated by dividing the average of 2003-2006 per capita generation by half. The City's per capita disposal target is 6.6 pounds per person per day.

Why is it Important?

Assembly Bill 949 (California Waste Management Act) was enacted in 1989. The Act required cities and counties to adopt Source Reduction and Recycling Elements (SRREs) and implement programs to divert 50% of local waste by 2000. Cities and counties face potential fines for failing to make good faith efforts to meet the State-mandated waste diversion goals.

How is Laguna Niguel Doing?

Under the new system, the objective is to be below the per capita refuse disposal target, or 6.6 pounds per person per day. In 2007, 2008, 2009, and 2010 the City successfully remained below the target.



Year	Diversion Rate
2002	39%
2003	42%
2004	51%
2005	54%
2006	55%

Year	Per Capita Disposal Rate
2007	4.9
2008	4.2
2009	3.7
2010	3.6

VOTER PARTICIPATION

Voter participation higher during presidential election years

Description of Indicator

This indicator measures voter registration (percent of population registered to vote) and voter turnout (percent of registered voters participating in City elections) for municipal elections.

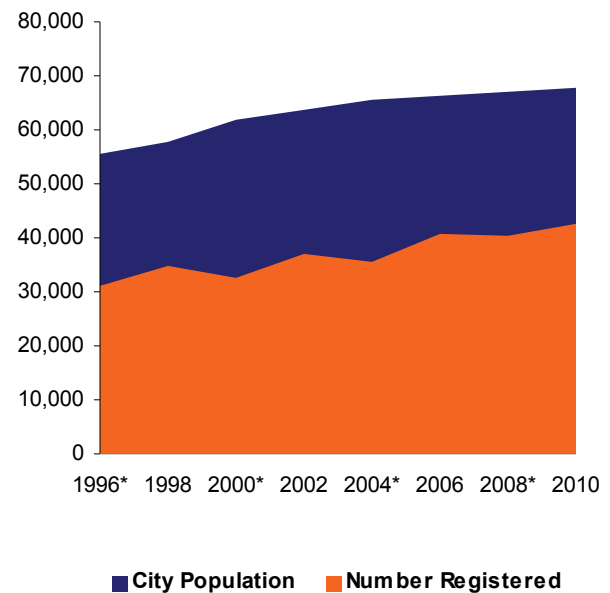
Why is it Important?

Voter registration and participation are key elements of a democratic society. Both are important indicators of civic interest and engagement.

How is Laguna Niguel Doing?

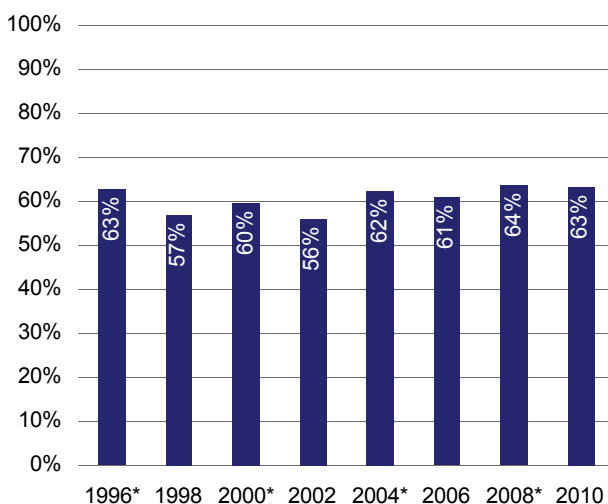
Voter registration has remained fairly stable since 1996, ranging from a high of 64 percent to a low of 56 percent. On the other hand, voter turnout has fluctuated significantly, ranging from a high of 77 percent in 2004 and 2008 to a low of 49 percent in 2002. In general, voter participation tends to be higher during presidential election years and lower during off years.

Population & Number of Registered Voters
Laguna Niguel Residents, 1996-2010

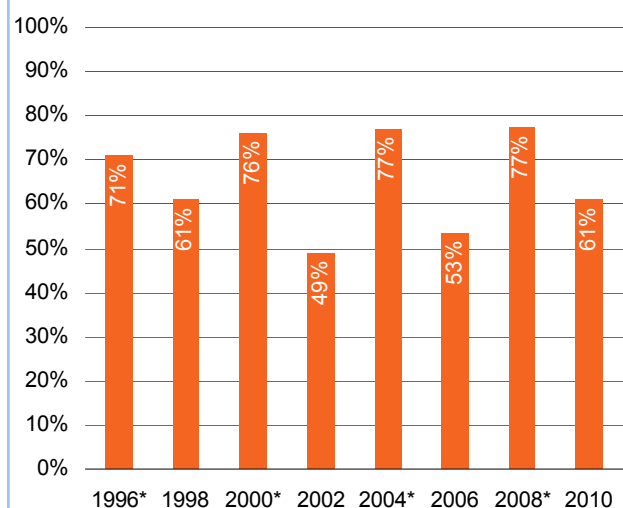


*1996, 2000, 2004, and 2008 are presidential election years.

Voter Registration, Percent of Population
City Elections, 1996-2010



Voter Turnout, Percent of Registered Voters
City Elections, 1996-2010



Average API exceeded state target by 74 points in 2010

Description of Indicator

This indicator measures the academic performance of the Capistrano Unified School District (CUSD) schools serving Laguna Niguel using the California Department of Education's Academic Performance Index (API). The API ranges from a low of 200 to a high of 1000 and is based on student performance on several standardized tests.

Why is it Important?

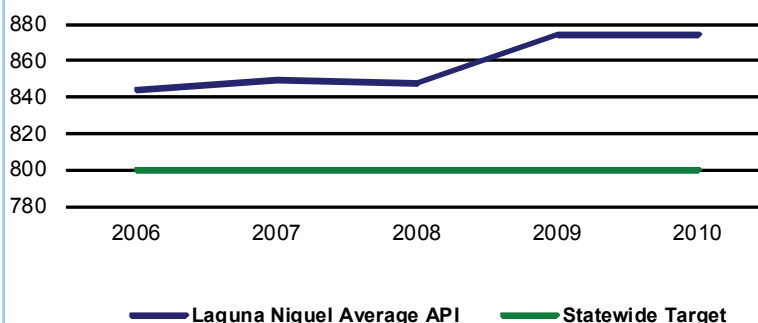
Tracking academic performance helps school administrators and parents evaluate how well schools are meeting academic performance standards.

How is Laguna Niguel Doing?

In 2010, all eleven CUSD schools serving Laguna Niguel exceeded the statewide target API score of 800. The average score of 874 exceeded the statewide goal by 74 points.

Every school has received the California Department of Education's Distinguished School Award and six have been named National Blue Ribbon Schools by the US Department of Education.

Average Academic Performance Index
Schools Serving Laguna Niguel, 2006-2010



Academic Performance Index
Schools Serving Laguna Niguel, 2006-2010

★ California Distinguished Schools		
⊕ National Blue Ribbon Schools		
Elementary Schools		
Crown Valley Elementary	★	
George White Elementary	★	⊕
Hidden Hills Elementary	★	
John Malcom Elementary	★	⊕
Laguna Niguel Elementary	★	
Marian Bergeson Elementary	★	
Moulton Elementary	★	⊕
Middle Schools		
Aliso Viejo Middle School	★	⊕
Niguel Hills Middle School	★	
High Schools		
Aliso Niguel High School	★	⊕
Dana Hills High School	★	⊕

	2006	2007	2008	2009	2010
Elementary Schools					
Crown Valley Elementary	787	808	783	832	808
George White Elementary	850	869	861	895	898
Hidden Hills Elementary	830	827	809	862	829
John Malcom Elementary	885	888	886	902	917
Laguna Niguel Elementary	909	894	890	929	926
Marian Bergeson Elementary	859	857	858	878	873
Moulton Elementary	877	859	876	896	889
Middle Schools					
Aliso Viejo Middle School	857	862	875	879	895
Niguel Hills Middle School	811	828	832	855	878
High Schools					
Aliso Niguel High School	797	820	825	851	849
Dana Hills High School	816	825	825	840	850
Average	843	849	847	874	874

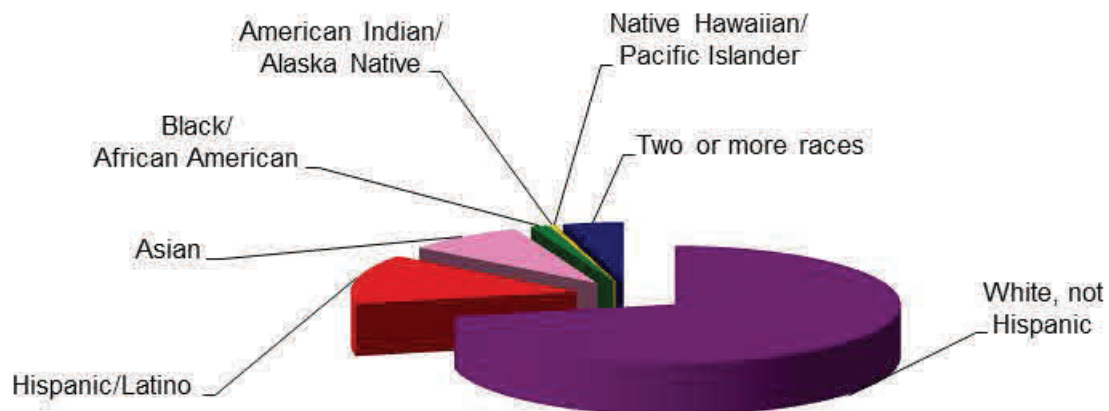
LAGUNA NIGUEL DEMOGRAPHIC INFORMATION

Population & Ethnic Background

Population	
2010 Census	62,979
2000 Census	61,891
1990 Census	44,400
Growth	
2000-2010	1.8%
1990-2000	39.4%

Number of Households	
2010 Census	24,232
2000 Census	23,217
1990 Census	17,172
Growth	
2000-2010	4.4%
1990-2000	35.2%

Ethnic Background, 2010 Census		
White, not Hispanic	45,660	72.5%
Hispanic/Latino	8,754	13.9%
Asian	5,479	8.7%
Black/African American	756	1.2%
American Indian/Alaska Native	189	0.3%
Native Hawaiian/Other Pacific Islander	63	0.1%
Two or more races	2,771	4.4%

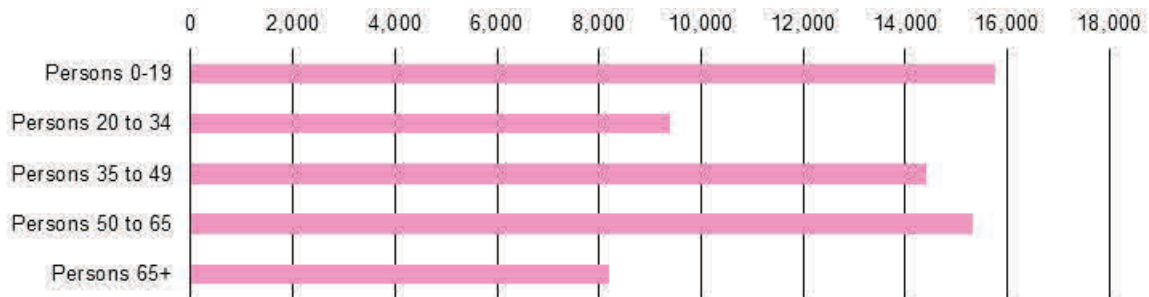


LAGUNA NIGUEL DEMOGRAPHIC INFORMATION

Age & Education

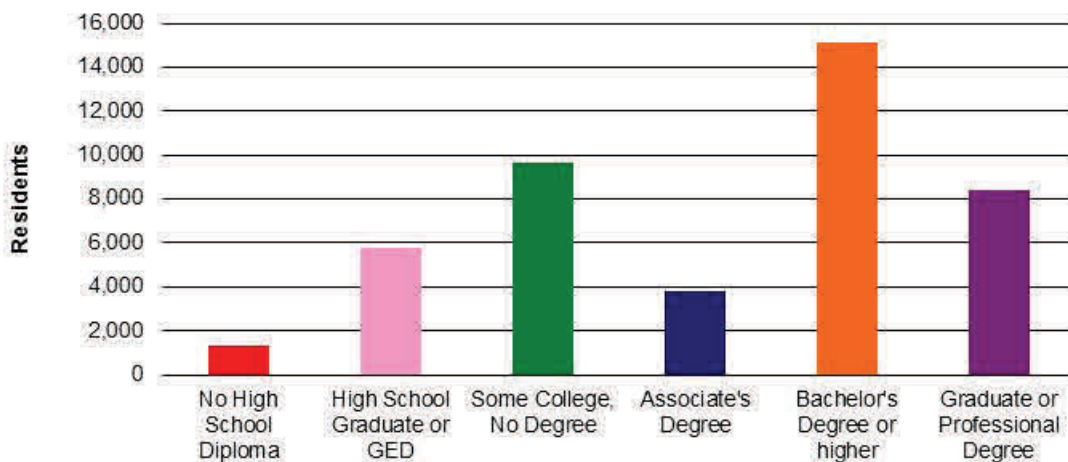
Educational Attainment, 2006-2010 Estimate (Persons 25+)

No High School Diploma	1,304	3.0%
High School Graduate or GED	5,793	13.1%
Some College, No Degree	9,671	21.9%
Associate's Degree	3,810	8.6%
Bachelor's Degree or higher	15,102	34.3%
Graduate or Professional Degree	8,379	19.0%



Educational Attainment, 2006-2010 Estimate (Persons 25+)

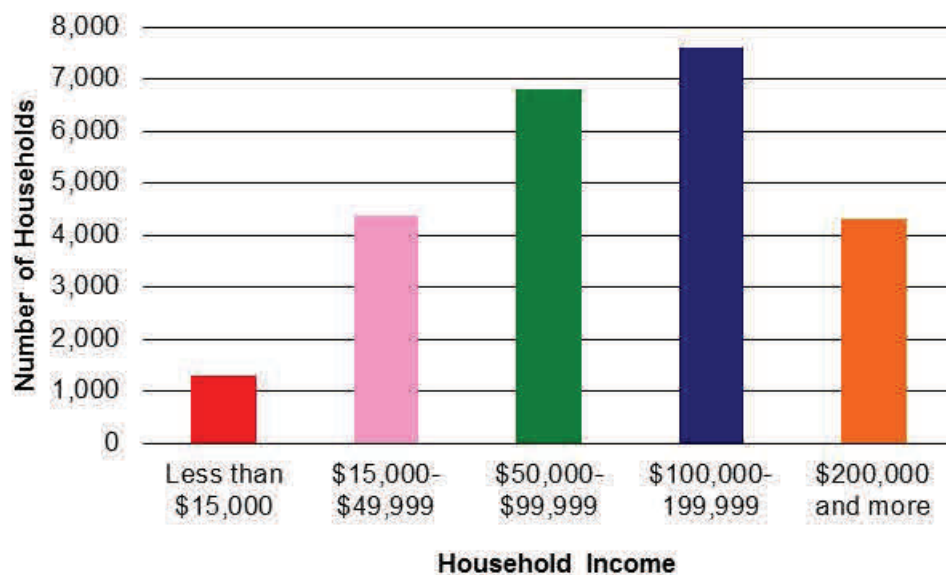
No High School Diploma	1,304	3.0%
High School Graduate or GED	5,793	96.6%
Some College, No Degree	9,671	21.9%
Associate's Degree	3,810	8.6%
Bachelor's Degree or higher	15,102	53.3%
Graduate or Professional Degree	8,379	19.0%



LAGUNA NIGUEL DEMOGRAPHIC INFORMATION

Income & Employment

Households by Household Income, 2010 Estimate		
Less than \$15,000	1,280	5.3%
\$15,000-\$49,999	4,376	18.0%
\$50,000-\$99,999	6,815	28.0%
\$100,000-199,999	7,586	31.1%
\$200,000 and more	4,299	17.7%
Median Household Income 2006-2010 Estimate		\$95,438
Per Capita Income 2006-2010 Estimate		\$50,661



Class of Worker, 2010 Estimate		
Private Wage & Salary Workers	25,014	79.0%
Government Workers	3,113	9.8%
Self-Employed Workers	3,417	10.8%
Unpaid Family Workers	120	0.4%

Occupation, 2010 Estimate		
Management, Business, Science & Arts	16,297	51.5%
Natural Resources, Construction & Maintenance	1,081	3.4%
Production, Transportation & Material Moving	1,291	4.1%
Sales & Office	9,419	29.7%
Service	3,576	11.3%

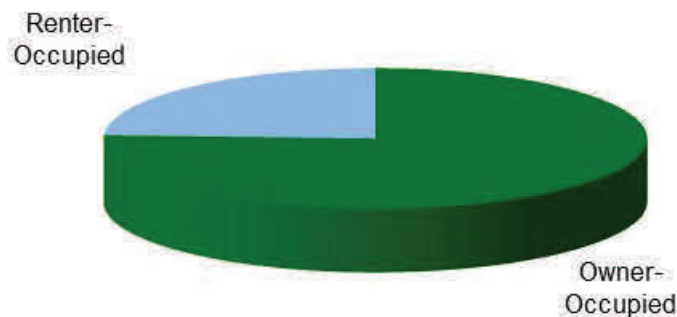
LAGUNA NIGUEL DEMOGRAPHIC INFORMATION

Employment

Industry, 2010 Estimate		
Agriculture, Forestry, Fishing, Hunting & Mining	91	0.3%
Arts, Entertainment & Hospitality	2,584	8.2%
Construction	1,251	4.0%
Education, Health Care & Social Assistance	5,765	18.2%
Finance, Insurance & Real Estate	4,457	14.1%
Information	758	2.4%
Manufacturing	3,238	10.2%
Professional, Scientific & Management	5,237	16.5%
Public Administration	892	2.8%
Retail	3,097	9.8%
Transportation, Warehousing & Utilities	1,399	4.4%
Wholesale Trade	1,384	4.4%
Other	1,511	4.8%

Housing & Home Values

Housing Units 2010 Census		
Owner-Occupied	19,161	75.7%
Renter-Occupied	6,151	24.3%
Housing Units		25,312
Median Value of Owner Occupied Housing Units 2006-2010		\$748,300



Acknowledgements

The City of Laguna Niguel would like to acknowledge the following agencies for the data provided in this report:

Assessed Valuation	California State Board of Equalization Orange County Assessor's Office Laguna Niguel Finance Department
Property Tax Revenue	California State Board of Equalization Orange County Assessor's Office Laguna Niguel Finance Department
Sales Tax Revenue	California State Board of Equalization Orange County Assessor's Office Laguna Niguel Finance Department
Home Prices	DataQuick Information Systems
Crime Rate	City of Laguna Niguel Police Services County of Orange Sheriff-Coroner Department
Police Response Times	City of Laguna Niguel Police Services County of Orange Sheriff-Coroner Department
Fire and EMS Response Times	Orange County Fire Authority
Traffic Accidents	California Highway Patrol
Traffic Volume	Laguna Niguel Public Works Department
Traffic Level of Service	Laguna Niguel Public Works Department
Trash Diversion Rates	California Integrated Waste Management Board Laguna Niguel Public Works Department
Voter Registration and Turnout	Laguna Niguel City Clerk Department Orange County Registrar of Voters
Academic Performance	California Department of Education
Demographic Information	U.S. Census Bureau American Community Survey



City of Laguna Niguel
Community Report Card Project

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